

## **EPFO Settles 10.02 Lakh Claims Including 6.06 Lakh COVID-19 Claims under PMGKY in 15 Working Days**

Posted On: 22 APR 2020 5:21PM by PIB Delhi

- **Total Disbursal Amounts to Rs.3600 Crore Which Includes Rs.1954 Crore Covid19 Claims.**
- **90 Percent Covid19 Claims Settled Within 3 Working Days With Special Software Designed For Speedy Disposal.**

Employees Provident Fund Organisation (EPFO), a statutory body under Ministry of Labour and Employment, has settled a total of 10.02 lakh claims, including 6.06 lakhs COVID-19 claims under Pradhan Mantri Garib Kalyan Yojana (PMGKY) package, in just 15 working days.

This involves disbursal of a total amount of Rs. 3600.85 Crore which includes Rs.1954 crore COVID claims under PMGKY package.

Despite only one-third staff being able to work due to lockdown, 90% of COVID-19 claims have been settled in 3 working days, setting new standards of service delivery through special software designed for speedy disposal.

The Central Govt. launched the PMGKY on 26.03.2020 to help the economically weaker sections cope up with the COVID-19 pandemic. A provision for withdrawal from the EPF Scheme to fight COVID-19 pandemic was announced by the government. An urgent notification introduced special para 68 L (3) in the EPF Scheme, providing for non-refundable withdrawal to the extent of basic wages and DA for three months or up to 75% of the amount standing to member's credit in the EPF account, whichever is less.

EPFO has also provided facility to file online COVID-19 advance claims, which along with other services, can also be filed on UMANG APP from mobile phones.

EPFO reiterates its commitment to serve its members during this difficult situation, and EPFO offices are functional to help them overcome this crisis.