भारतीय प्रतिभूति और विनिमय बोर्ड

Securities and Exchange Board of India

CIRCULAR

SEBI/HO/DDHS/DDHS_Div3/P/CIR/2021/599   **July 22, 2021**

To,

All Real Estate Investment Trusts ("REITs")
All Parties to REITs
All Stock Exchanges

Madam/Sir,

Sub: Continuous disclosures in compliances by REITs - Amendments

1. SEBI issued Circular No. CIR/IMD/DF/146/2016 dated December 29, 2016 has *inter alia* prescribed guidelines for Grievance Redressal Mechanism for REITs.

2. In order to further enhance investor protection and to increase transparency in grievance redressal, Para 5.3 of Annexure B of SEBI Circular No. CIR/IMD/DF/146/2016 dated December 29, 2016 stands modified as under:

    "5.3 All complaints including SCORES complaints received by the REIT shall be disclosed in the format mentioned in **Annexure - A** on the website of the REIT and also filed with the recognized stock exchange(s), where its units are listed within 21 days from the end of financial year or end of quarter, as the case may be."

3. All other conditions specified in SEBI circular dated December 29, 2016 shall remain unchanged.

4. This circular is being issued in exercise of powers conferred under Section 11(1) of the Securities and Exchange Board of India Act, 1992 and Regulation 33 of the REIT Regulations.

5. This Circular is available on the website of the Securities and Exchange Board of India at www.sebi.gov.in under the category "Legal" and under the drop down "Circulars".

Yours faithfully,

Deena Venu Sarangadharan
Deputy General Manager
Department of Debt and Hybrid Securities
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For Financial Year (FY) _____

	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.		
Number of investor complaints received during the year.		
Number of investor complaints disposed of during the year.		
Number of investor complaints pending at the end of the year.		
Average time taken for redressal of complaints		

For Quarter Ending (QE) _____

	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.		
Number of investor complaints received during the Quarter.		
Number of investor complaints disposed of during the Quarter.		
Number of investor complaints pending at the end of the Quarter.		
Average time taken for redressal of complaints for the Quarter		

Complaints pending during FY FY/QE _____						
	Less than 1 month	1–3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints							
SCORES complaints							
Complaints resolved during FY/QE _____						
	Less than 1 month	1–3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints							
SCORES complaints							